



CHEP and LOSCAM Terms and Conditions

Effective 6th January 2020

1. Fridge it Logistics SA Pty Ltd position as an “intermediary party” is acknowledged
2. Fridge it recognises CHEP and LOSCAM pallets for the purpose of pallet transactions with our trading partners/customers.
3. It is acknowledged that Fridge it is not a CHEP, LOSCAM or PLAIN pallet supply company. The responsibility lies with our trading partners/customers to arrange for their own issue/supply of all pallet types from CHEP/LOSCAM and PLAIN pallet suppliers.
4. It is a requirement that our trading partners/customers (who trade with CHEP and LOSCAM) have established CHEP/LOSCAM accounts. Trading partners who don't, may be requested to open hire accounts and submit their CHEP/LOSCAM accounts number/s to Fridge it, wood for wood is also accepted.
5. Fridge it accepts Chep transfers of 10001 and LOSCAM WP pallets only, no other hire equipment will be accepted onto our pallet accounts.
6. If a transfer appears on Fridge It CHEP/LOSCAM invoice in excess of forty five (45) days, we advise CHEP/LOSCAM to apply a new effective date as per the period closing/invoice date that the transaction was presented on Fridge it Logistics invoice.
7. Fridge it reserves the right to correct, adjust or reject any submitted transaction without notification prior.
8. If proof of the receipt of equipment, is acknowledged, the effective date of the transfer will be at the date that the signed transfer proof is received.
9. Effective transfer days are to be calculated 30 days from the shipment/dispatch date for all transactions processed onto Fridge its accounts, unless otherwise negotiated and documented.
10. Where a receiver of CHEP/LOSCAM pallets does not have an established CHEP/LOSCAM account and all reasonable action has been taken for Fridge it to recover the pallets have been perused, then Fridge it reserves the right to reverse the transaction back to the original sender, plus any hire days Fridge it has incurred during this period.
11. The sender accepts the responsibility to raise the CHEP/LOSCAM transfer at pickup to Fridge it account. If a completed CHEP/LOSCAM pallet transfer is not presented to sign by Fridge it and a copy given to our driver at pickup, then no liability for the pallets is passed to or accepted by Fridge it.
12. Fridge it will not accept the responsibility or liability for pallet transaction/rejection enquiries received after 90 days from the shipment/dispatch date.
13. Trading partner or customer will exchange at the point of delivery, if pallets are not available then Fridge it reserves the right to refuse and hold delivery until pallets are available. Return delivery will be at the cost of the customer.
14. By transacting pallet movements with Fridge it agreement to these terms and conditions is recognised, acknowledged and accepted.
15. All pallet queries are to be forwarded to jess@fridgeit.com.au